

Research Report 1258

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# EXTENSION TRAINING MATERIALS: DIFFERENTIAL PERCEPTIONS AMONG USAREUR LANCE MISSILE PERSONNEL

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U. S. Army

Research Institute for the Behavioral and Social Sciences

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# EXTENSION TRAINING MATERIALS: DIFFERENTIAL PERCEPTIONS AMONG USAREUR LANCE MISSILE PERSONNEL

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In 1979 the Army Research Institute for the Behavioral and Social Sciences (ARI) was requested by the Field Artillery School (FAS), Fort Sill, to provide assistance in determining the usage characteristics of extension training matcrials (ETM) provided by the FAS to US Lance units in West Germany. ARI personnel from the Fort Sill Field Unit in cooperation with the FAS were given the objective of providing a data base to assist ETM planning by FAS as a portion of ARI's Performance-Oriented Skill Development and Evaluation research area. The advanced development research was done under Army Project 20263731A770.

The contents of this Technical Paper were presented at the 21st annual meeting of the Military Testing Association, October 1979.

JOSEPH ZEIDNER Technical Director EXTENSION TRAINING MATERIALS: DIFFERENTIAL PERCEPTIONS AMONG USAREUR LANCE MISSILE PERSONNEL

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### Requirement:

To determine the extent of extension training materials (ETM) usage, preferred training modalities, preferred media mix and appropriate allocation of training resources among USAREUR Lance missile personnel. Differential perceptions and data were sought to provide the basis for methodologies to facilitate extension training programs.

### Procedure:

Data were collected by use of written survey and structured interview of personnel (N=323) in Army Lance units located in West Germany. Soldiers were asked to provide their evaluation of extension training materials provided to their unit, and the opportunity to use and actual usage of such materials.

### Findings:

Item analysis of questionnaire responses and analysis of variance of differences among groups were used in this research. Results clearly indicated that for all groups (officer, NCO, EP) the most used and preferred form of extension training material was Field Manuals/Soldiers Manuals and Technical Manuals. On-the-job training and conventional non-TEC instruction were the most common and preferred training method among Lance personnel. Training extension courses (TEC) were reported by 60% of the enlisted personnel as being used infrequently or never in their experience.

### Utilization of Findings:

These findings were used by the Field Artillery School as the basis to re-allocate budget expenditures for extension training materials in order to achieve a media mix more appropriate to conditions in the field for Lance personnel. The research implications of these findings strongly suggest the need to re-evaluate the techniques for designing the extension training programs in light of their curtailed utilization in a field or unit environment, so that improved design procedures will insure standards of cost and training effectiveness.

# EXTENSION TRAINING MATERIALS: DIFFERENTIAL PERCEPTIONS AMONG USAREUR LANCE MISSILE PERSONNEL

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# EXTENSION TRAINING MATERIALS: DIFFERENTIAL PERCEPTIONS AMONG USAREUR LANCE MISSILE PERSONNEL

### INTRODUCTION

The US Army has made a substantial commitment to the reduction of formal service school training in an effort to reduce the costs of personnel and training which in many cases may be better performed at the unit level. The reduction in training at MOS producing schools has been effected by the utilization of extension training materials (ETM) which are training materials developed to be used at the unit level by company grade officers and NCOs in training personnel. In most cases this material is intended to be used to keep the individual current and knowledgeable in both his individual military occupation speciality (MOS) and general military subjects common to most MOS's. The use of unit training with ETM in conjunction with supervised on-the-job training is considered sufficient training to award many previously untrained individuals an MOS based upon this type of training. Among the various ETM available for unit training Training Extension Courses (TEC) represent the most comprehensive attempt to provide a block of instruction as a complete audio-visual package to be used by individual soldiers or in small-group settings. Each TEC lesson costs approximately \$15,920 (1975 dollars) to develop which compared to conventional group instruction techniques is less expensive (Temkin, Connelly, Marvin, Valdes and Caviness, 1975). This replacement of conventional instruction by TEC was seen by Temkin et al as a considerable savings in training costs.

Prior research (McCluskey and Tripp, 1975) demonstrated moderately positive attitudes toward the use of training extension course (TEC) materials by individual soldiers and a more favorable reception to TEC than the traditional lecture method of instruction. Among the observations made by McCluskey and Tripp as a result of their research were the following:

- (1) The TEC system had not been implemented in the units for a sufficient period of time to permit a fully adequate evaluation (1975).
- (2) During the time period for the evaluation, there was not an adequate library of lessons available for meaningful study in terms of either MOS proficiency or the accomplishment of unit training goals. During the February-March 1975 time frame, when the data was collected only 46 lessons were available to field units.
- (3) The results of the evaluation were probably biased since one division sized unit accounted for approximately 80% of the total lesson utilization surveyed.
- (4) From September 1974 to February 1975, there was an increasing tendency for TEC materials to be utilized in the group mode, during duty hours, and for mandatory study.
- (5) Command emphasis and information concerning the TEC system were apparently reduced in content and importance during transmission down through the chain of command.

- (6) The attitudes of unit trainers and users toward the TEC system were moderately positive.
- (7) The establishment of battalion-level TEC Learning Centers did not appear to be the most appropriate and effective level for distribution of TEC materials.
- (8) During the evaluation, the research team made several observations concerning possible changes that might increase the utilization and efficiency of the TEC system. These observations were supported by relatively small groups (2-10) of personnel interviewed:
  - (a) Utilization might be increased by thoroughly promoting and demonstrating the TEC Program to Unit Training Officers and NCOs at the company level. This promotion might include a prototype unit training program that would demonstrate precisely how TEC materials could be applied in a unit environment.
  - (b) The utilization of the TEC Program in unit training might be increased if the allocation of TEC hardware and software were divided between battalion and company levels.
  - (c) The utilization of TEC materials for some of the classroom lecture instruction currently given in the units might be increased if the equipment had a projection capability for groups of 30 to 200 individuals.
  - (d) Utilization of the TEC system might be increased if the TEC Learning Centers had authorization for full-time personnel positions and operating budgets.
  - (e) Utilization of the TEC system might be increased with a system of rewards and incentives, such as the award of promotion points, for both the student and the unit trainer.
  - (f) The efficiency of the TEC maintenance system might be increased if three simple operating adjustments were decentralized to the battalion level.

A substantial amount of the data gathered by the authors of this paper five years later (Waldkoetter and Milligan, 1979), essentially supports the recommendations by McCluskey and Tripp (1975) and reflect the failure of the Army to adequately respond to those recommendations. Bennik, Hoyt and Butler (1978) addressed some of these problems by evaluating and suggesting media alternatives for training extension courses in the FY 78-83 time frame. Their findings included:

1. The need exists for: (a) closer attention to the characteristics of soldiers; (b) increased realism of delivery system components; (c) selection of techniques less demanding of costly resources; (d) closer integration in the choice of training delivery systems.

- 2. Life cycle management should include integrating system design with:
  (a) man-machine interface; (b) personnel selection or job assignment criteria;
- (c) EPMS/OPMS specialty and skill level structure.
- 3. Choices among the several training delivery systems potentially available in the FY 78-83 period should consider: (a) broadened exportability to include training delivery systems that can be embedded in a fielded weapon system or which can be accessed from a remote site; (b) established data files containing characteristics, operational status, accessibility, and constraints of training delivery systems.
- 4. TRADOC goals suggest that it is necessary to: (a) insure that course designers/developers possess the skills for selecting, developing and updating media and courseware for a variety of alternative delivery systems; (b) ensure that school system managers can specify procurement requirements as well as monitor and evaluate contractor plans and products; (c) collect and summarize data on training cost effectiveness to include user acceptance throughout the life cycle development of a system.

Mays, Holmgren, and Shelnutt (1979) in a more recent evaluation of usage patterns and factors found that only 50.2% of the soldier sample (N=3404) had used TEC and 35.3% had never heard of TEC. The Mays <u>et.al.</u> research revealed that the most often cited reasons for lack of use pertained to ignorance of TEC, unavailability of equipment, and lack of encouragement to use.

Knerr, Downey, and Kessler (1975) compared effectiveness of TEC to conventional instruction in a field experiement of both Active (N=285) and Reserve (N=215) Army components. Their results demonstrated that soldiers trained using TEC performed significantly higher on post tests than conventionally trained soldiers. A finding of interest in the research was that performance test scores were uncorrelated with General Technical (GT) aptitude scores for soldiers trained using TEC materials while soldiers trained by conventional instruction obtained performance scores which were correlated with their GT scores. This suggests the possibility that TEC can be used with a wide range of individuals with differing levels of preparedness for study. Among the most recent research is a study by Holmgren, Hilligross, Swezey and Eakins (1979), this research evaluated the effectiveness and retention of training extension courses in five subject areas, one common to all combat arms and one specific to each of the other combat arms. Using Active (N=635) and National Guard (N=539) component soldiers each subject area was divided into five experimental groups. Two of these groups received TEC instruction one with pre - and post-testing, the other without. Two other groups received conventional instruction, one with one without pre - and posttesting. The fifth experimental group received no instruction and served as a baseline for the other four groups. The results of this research demonstrated that the TEC trained soldiers performed better than the conventionally trained soldiers averaged across the five subject areas on both the initial and retention test.

The research cited above is representative of research in the area of exportable or extension training materials. Much of this research has focused upon TEC materials and has not addressed the other areas of extension training methods or materials. Although several studies have assessed usage and availability of materials there have been no follow-up studies to evaluate whether the recommendations made in earlier studies have been implemented or to evaluate whether the materials have been used with increasing frequency as the availability of materials increase at the unit level.

The research conducted by the authors in this study sought both qualitative and quantitative data on extension training at the unit level. Lance units located in Europe were selected due to their relative isolation and importance to the defense of Western Europe.

### **OBJECTIVE**

The research reported here attempted to provide answers to three major areas of doubt regarding extension training materials and their use by Lance missile units. These areas of concern were (1) actual usage of materials and by whom (2) availability and suitability of materials including the training environment itself and (3) individual perceptions as to quality and desirability of the extension training program. It was hoped that meaningful answers to these three areas of inquiry would provide a basis for the re-allocation of training resources to more fully meet the needs of both the individual soldier and management needs of the Field Artillery School, the proponent agency for Field Artillery extension courses.

### **PROCEDURE**

To accomplish the above research objective the authors used both written surveys and structured interviews of personnel (N=323) in US Army Lance units located in West Germany. This technique proved to be effective and efficient in accomplishing the research objective.

Sample. The researchers coordinated data gathering with all of the headquarters of six US Army Lance missile units available in the Federai Republic of West Germany (FRG). The data gathering was arranged so that all available soldiers of the surveyed units would complete the questionnaire in conjunction with scheduled unit training. Surveyed units were not asked to change any personnel or training schedules but simply provide a minimum number of unselected personnel to complete the survey. Although formal random sampling techniques were not used, the researchers were satisfied that no systematic bias in subject sampling was present. Analysis of the collected data with regards to rank, MOS and prior research confirmed the researchers observations. Of the individuals present less than 10 declined to complete the survey although a total of 30 questionnaires were excluded from the analysis due to incompleteness of responses leaving a sample of 323.

Research Instruments. The questionnaire used in this research was developed by the researchers in conjunction with representatives from the Field Artillery School. It is a factorially complex instrument whose psychometric characteristics are not of principal interest here and will be discussed in another report. The purpose of this report is to report descriptive responses to selected individual items rather than an analysis of the instrument itself. Appendix A to this report contains a copy of the questionnaire percentage responses for each item.

### RESULTS

Inspection of item responses for 69, 74, and 44 on the last page of the questionnaire clearly indicates 96%, 95% and 85% of the respondents, respectively, thought that the "most available for use" materials are field manuals, technical manuals, and TEC programs. Frequency of use next

indicated that 42.2% used technical manuals "very often" on item 75, leading use of field manuals with 38% answering "very often" on item 70, with TEC programs given only a 2% "very often" frequency on item 45, then 11% answering "often" and 40% "occasionally". The "most infrequent use" was being made of television or closed circuit T.V. as noted by 73% (never), on item 50. Responses to the question of which media materials the respondents found most helpful in learning indicated that formal technical manuals were rated 37%, item 76, (extremely helpful) and field manuals 30%, item 71, (extremely helpful) with TEC programs rated at 12%, item 46 (extremely helpful).

Respondents to the question of quality of the extension materials provided the unit, felt again, that technical and field/soldiers manuals were of the highest quality in comparison to other media provided. Respondents to the question of the importance of various training materials in helping the individual learn and retain proficiency in his MOS reflected again the importance of field and technical manuals over other forms of information including TEC.

Comparison of the percentage of responses by rank are shown on Tables 1 and 2. These responses by rank of respondent (Enlisted, NCO and Officer) provide evidence as to differing perceptions of the utility of two selected media modes (TEC and TMs). Officers stated TEC was more available than that stated by the NCOs who in turn stated TEC was more available than the enlisted personnel. These differences between groups for the five selected questions dealing with TEC were all statistically significant beyond the .05 level suggesting substantial disagreement on the five TEC dimensions of availability, frequency of usage, job learning aid, quality, and importance. Of particular concern is the observation that 60% of the enlisted persons (EP) use TEC only infrequently or never, yet about 75% agree on TECs job learning importance.

Comparison of percent response by rank for the five questions dealing with technical manuals (TM) reveals statistically significant differences among groups on four of the five questions (substantial agreement among groups existed on the availability questions) but unlike the TEC differences the overall responses for all ranks rated TMs consistently higher on the dimensions of availability, usage, learning aid, quality and importance. This strongly suggests that TEC has a long way to go before it becomes as significant a job aid as TMs are currently to soldiers at unit level.

### CONCLUSIONS

The questionnaire and interview results supported the findings of McCluskey and Tripp (1975) with the observation that those findings are still current for Lance missile units in the FRG. The recommendations in that report have not been implemented five years later. A major justification after implementing TEC and other forms of ETM has been its projected cost-effectiveness in replacing much of the conventional instruction at unit level and providing a supplement to MOS training. What the researchers

have found is that TEC is not replacing conventional instruction but in some instances does serve as a little-used supplement to conventional instruction. It appears to the researchers in this study that TEC has added substantial costs to unit training rather than reducing those costs and prior cost-effectiveness analyses are not currently accurate due to the failure to implement the McCluskey and Tripp recommendations.

Table l

Comparison of Percent Responses by Rank to
Training Extension Course (TEC) Questions

	Availabili	ty of TEC	
	Enlisted		
	Persons	NCO	Officer
Yes	79.2	$\frac{1}{92.0}$	96.2
No	17.6	8.0	3.8
No Answer	3.1	0	0
Sample =	159	75	52
Missing Observations =		. •	<b>~</b>
Chi Square =	13.88	4d.f.	p=.01
	Frequency of Using	TEC in Training	
	Enlisted	V00	255
NY	Persons	NCO,	<u>Officer</u>
Never	35.6	11.4	7.5
Infrequently	24.3	17.7	26.4
Occasionally	35.6	50.6	39.6
Often	4.5	19.0	18.9
Very Often	0	1.3	7.5
Sample Size =	177	79	53
Missing Observations :	= 14		
Chi Square =	54.17	8d.f.	p=.001
	How Helpful is TEC	in Your Learning	
	Enlisted		
	Persons	NCO	Officer
No help	14.9	$\frac{\text{NCO}}{9.0}$	2.0
Somewhat helpful	22.6	16.7	21.6
	37.5		
Helpful Vonc belpful		33.3	43.1
Very helpful	12.5	30.8	19.6
Extremely helpful	12.5	10.3	13.7
Sample Size =	168	78	51
Missing Observations :			
Chi Square =	18.02	8d.f.	p=.02

Table 1 (Continued)

What i	s the Quality of	TEC Provided four	Unit:
	Enlisted		
	Persons	NCO	Officer
Very poor	15.6	$\frac{16.0}{16.0}$	4.1
Poor	13.0	18.7	28.6
Satisfactory	39.0	24.0	20.4
Good	24.7	29.3	26.5
Excellent	7.8	12.0	20.4
Sample Size =	154	75	49
Missing Observations =	45		
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Chi Square =	21.09	8d.f.	p=.01
Chi Square =	21.09	8d.f.	
Chi Square =	21.09  ortance of TEC in	n Learning Your Job	
Chi Square =	21.09  ortance of TEC in  Enlisted  Persons	n Learning Your Job NCO	Officer
Chi Square =  Imp  Not important	21.09  ortance of TEC in  Enlisted  Persons  9.7	Learning Your Job $\frac{NCO}{3.9}$	Officer 0
Chi Square =  Imp  Not important Slightly important	21.09  ortance of TEC in  Enlisted  Persons  9.7  15.8	NCO 3.9 19.5	Officer 0 33.3
Chi Square =  Imp  Not important Slightly important Moderately important	21.09  ortance of TEC in  Enlisted Persons 9.7 15.8 34.5	NCO 3.9 19.5 22.1	Officer 0 33.3 33.3
Chi Square =  Imp  Not important Slightly important Moderately important Very important	Enlisted Persons 9.7 15.8 34.5 26.1	NCO 3.9 19.5 22.1 37.7	Officer 0 33.3 33.3 23.5
Chi Square =  Imp  Not important Slightly important Moderately important	21.09  ortance of TEC in  Enlisted Persons 9.7 15.8 34.5	NCO 3.9 19.5 22.1	Officer 0 33.3 33.3
Chi Square =  Imp  Not important Slightly important Moderately important Very important Extremely important  Sample Size =	21.09  ortance of TEC in  Enlisted  Persons  9.7  15.8  34.5  26.1  13.9	NCO 3.9 19.5 22.1 37.7	Officer 0 33.3 33.3 23.5
Chi Square =  Imp  Not important Slightly important Moderately important Very important Extremely important	21.09  ortance of TEC in  Enlisted  Persons  9.7  15.8  34.5  26.1  13.9	NCO 3.9 19.5 22.1 37.7 16.9	Officer 0 33.3 33.3 23.5 9.8

	Availabili	ty of TM	
	Enlisted		
	Persons	NCO	Officer
es .	95.2	94.8	96.2
No.	3.6	5.2	3.8
No Answer	1.2	0	0
Sample Size =	165	77	53
dissing Observations =	28	//	55
Chi Square =	1.91	4d.f.	p=.75
F	requency of Using	TMs in Training	
	2040000	,	
	Enlisted		
	Persons	NCO	<u>Officer</u>
iever	7.6	5.0	0
nfrequently	8.8	3.8	3.9
ccasionally	20.0	10.0	9.8
ften	32.4	30.0	21.6
ery Often	31.2	51.2	64.7
ample Size =	170	80	51
fissing Observations =	22		
hi Square =	25.85	8d.f.	p=.01
Ho	w Helpful are TMs	in Your Learning?	?
	Enlisted	<b>A</b>	
	Persons	NCO	Officers
o help	1.8	2.6	0
omewhat helped	15.2	1.3	5.9
elpful	23.8	21.1	23.5
ery helpful	27.4	28.9	29.4
xtremely helpful	31.7	46.1	41.2
weremera herbrur	51.7	40.1	41.2
Sample Size =	164	76	51
issing Observations =	32		

Table 2 (Continued)

Qua	ality of TMs Prov	ided to Your Unit	
	Enlisted		
	Persons	NCO	Officers
Very poor	7.0	2.8	1.9
Poor	6.3	15.3	17.3
Satisfactory	18.4	18.1	19.2
Good	36.1 .	30.6	44.2
Excellent	32.3	33.3	.7.3
Sample Size =	158	72	52
Missing Observations =	41		
01 . 0	1/ 2/	0.1.6	- AO
Chi Square =	14.25	8d.f.	p=.08
		Learning Your Job	
	ortance of TMs in Enlisted	Learning Your Job	)
Impo	Ortance of TMs in Enlisted Persons	Learning Your Job	Officers
Impo Not important	Enlisted Persons 2.4	Learning Your Job	Officers 0
Impo Not important Slightly important	Enlisted Persons 2.4 9.6	Learning Your Job  NCO 0 6.4	Officers 0 17.6
Impo Not important Slightly important Moderately important	Enlisted Persons 2.4 9.6 18.0	NCO 0 6.4 11.5	Officers 0 17.6 7.8
Impo Not important Slightly important Moderately important Very important	Enlisted Persons 2.4 9.6 18.0 31.1	NCO 0 6.4 11.5 30.8	Officers 0 17.6 7.8 31.4
Impo Not important Slightly important Moderately important	Enlisted Persons 2.4 9.6 18.0	NCO 0 6.4 11.5	Officers 0 17.6 7.8
Impo Not important Slightly important Moderately important Very important Extremely important Sample Size =	Enlisted Persons 2.4 9.6 18.0 31.1 38.9	NCO 0 6.4 11.5 30.8	Officers 0 17.6 7.8 31.4
Impo Not important Slightly important Moderately important Very important Extremely important	Enlisted Persons 2.4 9.6 18.0 31.1 38.9	NCO 0 6.4 11.5 30.8 51.3	Officers 0 17.6 7.8 31.4 53.1

Table 3

Comparison of Percent Responses by Rank to Having Ever
Used an Individualized Learning Center

	Enlisted		
	Persons	NCO	Officer
Yes	54.1	70.0	63.5
No	45.9	27.5	34.0
Do not have one		ž	
or no answer		2.5	1.9
Sample Size =	185	80	52
Missing Observations	= 6		
Chi Square =	12.04	4d.f.	p = .02

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### Appendix

### ANALYSIS OF TRAINING EXTENSION COURSE (TEC) MATERIAL

Purpose and Instructions for Questionnaire

The US Army Field Artillery School with the technical assistance of the Army Research Institute at Fort Sill is conducting research to improve the availability of appropriate extension training material (ETM) and make needed modifications to assist units and individuals in the field.

Your cooperation in completing this survey will greatly assist in that goal and have substantial benefit for the Army. Please give accurate answers and feel free to ask any person administering this questionnaire about any questions you do not understand.

We feel your experience and opinions are important for improving the training materials provided to you. Your name is not required on this form so feel free to answer the questions and provide comments in any way that you feel may be of help to us.

Kinds of ETM that you may be familiar with should serve as a basis for comparison or example. Those kinds you may have any questions about will assist in providing further comments or questions as you complete the questionnaire.

Interview discussion and comments on the questionnaire will definitely help the usefulness of your responses. Thank you for your participation.

## SUMMARY OF QUESTIONNAIRE RESPONSES (PERCENTAGES)

## TRAINING EXTENSION COURSE PROGRAM

- Extension Training Materials (ETM) Survey -

l.	What is your primary MOS?	<del></del>
	13A 10 13B 43 15K 12 TOTAL Sample = 32	15D 190 82C 15 Other MOS (9 or less) = 53 23
2.	Were you school trained for this l	MOS?
	( ) yes ( ) no No answer	87.6 10.8 1.5
3.	How were you trained for your prin	mary MOS?
	<ul><li>( ) On-the-job training</li><li>( ) Correspondence course</li><li>( ) Both of the above</li><li>( ) I don't know</li><li>( ) Other</li></ul>	9.3 .9 1.9 5.2 82.7
4.	Are you currently working in your	primary MOS?
	( ) yes ( ) no No answer	93.5 6.2 .3
5.	Is your unit a Lance or Pershing	unit?
	( ) Lance ( ) Pershing	99.4 .6 (Probable error in coding or random response by subject
6.	How many months have you had your	primary MOS?
	32.4 months (average) 25.3 mon	ths (median) 8.0 months (mode)
7.	How many months have you been ass	igned to your present unit?
	16.8 months (average) 13.3 mon	ths (median) 9.0 months (mode)
8.	How many months have you had with	this weapon system?
	24.9 months (average) 20.7 mon	ths (median) 9.0 months (mode)

9.	How many months have you been in the Arm	ny?	
	56.4 months (average) 31.0 months (me	edian) 12.0 months (mo	de)
10.	Prior to coming into the Army what was teducation you completed?	the highest level of civil	ian
	( ) less than high school	17.6	
	() high school/GED	52.3 13.6	
	( ) 1 to 3 years of college ( ) 4 years with college degree	14.6	
	( ) 1 or more years graduate work at	0	
	a university	.9 .9	
	( ) no answer	• 9	
11.	What is your current pay grade?		
	57.6 Enlisted; 25.4 NCO; 15.8 Officer;	.6 Warrant Officer; .6 no	answer
12.	Do you know the location of your battal: or Individualized Learning Center?	ion or battery MOS library	,
	( ) yes	94.7	
	( ) no	3.7	
	() we do not have one	•3	
	( ) no answer or do not know	1.2	
13.	Is the MOS library/Individualized Learn terms of location?	ing Center convenient in	
	( ) yes	87.6	
	( ) yes ( ) no	5.6	
	( ) do not have one or don't know	6.8	
14.	Have you ever been to your battalion or	hattary MGC library or	
24.	Individualized Learning Center to prepa self-improvement?		
	( ) yes	58.5	
	( ) no	38.7	
	() do not have one	.9	
	( ) do not know	1.9	
15.	When is your MOS library or Individualiuse?	zed Learning Center open i	For
	( ) duty hours only	21.7	
	() after duty hours only	1.5	
	( ) both during and after duty hours	53.6	
	() don't know or don't have one	23.2	

16.	Are you given time to u Learning Center?	tilize the MO	OS library and/o	r Individualize
	<ul><li>( ) yes, during my duty</li><li>( ) yes, but only durin</li><li>( ) no, I am not given</li><li>( ) do not have one</li><li>( ) no answer</li></ul>	g off duty t	ime 31.6	
17.	How often during the mo or Individualized Learn		enerally visit t	he MOS library
	() none () 1 to 5 times per mo () 6 to 10 times per m () 11 to 15 times per () more than 15 times () no answer	onth month	46.4 44.0 4.3 1.2 .9 3.1	) ; ;
	If you have an Individu please rate on each of			or MOS libracy
19. 20. 21. 22.	Space to study Lighting Amount of materials available in your MOS Quietness and privacy for individual study Variety of training materials available in your MOS Are materials available			
	<pre>dualized Learning Cente job better?  ( ) yes ( ) no ( ) do not nave one/</pre>		65.6 24.1	; ;
24.	Would you use an MOS li were available other th			ng Center if it
	<ul><li>( ) quite often</li><li>( ) frequently</li><li>( ) usually</li><li>( ) seldom</li><li>( ) never</li><li>( ) no answer</li></ul>		9.0 18.3 23.5 31.6 6.5	3 5 5

25.	How would you rate the available facilities for study using extension training materials (ETM) (e.g., Library/Individualized Learning Cente dayroom, barracks, unit office, etc.)?					
	( ) quite satisfactory	7.7				
	() satisfactory	47.1				
	() not very satisfactory	20.7				
	() unsatisfactory but usable	13.9				
	() completely unsatisfactory	4.3				
	( ) completely unsatessization;	1.3				
	( ) no answer	6.2				
26.	Can you find specific extension traini	ng material (ETM) you need?				
	( ) quite often	7.1				
	() frequently	9.9				
	() usually	38.7				
	() seldom	24.8				
	() never	2.8				
	() don't know	16.7				
	( ) don't know	2007				
27.	How do you feel about the Lance or Pershing extension training material (ETM) that you have used?					
	( ) like it very much	5.6				
	() like it	30.0				
	() like it slightly	21.4				
	() dislike it	8.0				
	() dislike it very much	1.2				
	() have never used it/don't know/	33.7				
	or no answer					
28.	Instructions for taking available external lessons are:	ension training material (ETM)				
	( ) very easy	15.5				
	() easy	36.2				
	() borderline	17.6				
	() difficult	2.8				
	() very difficult	1.2				
	( ) don't know/never used it/or no ans					
	( ,					
29.	The technical and procedural details pob" are:	provided by the ETM "to do the				
	( ) very satisfactory	8.9				
	() satisfactory	46.4				
	() borderline	17.6				
	() unsatisfactory	3.4				
	( ) very unsatisfactory	1.2				
	( ) don't know/never used it/or no ans					
	( ) gour y whom hierer aged triot no que	WGL 4J.4				

( ) extremely useful 7.1 ( ) of considerable use 25.4 ( ) of use 25.7 ( ) not very useful 13.3 ( ) of no use 5.0 ( ) don't know/never used it/or no answer 23.5  31. How useful are the Army Correspondence Course Programs (ACCP) materials to you? (Answer only if you have taken one.)  ( ) extremely useful 11.5 ( ) of considerable use 15.8 ( ) of use 16.7 ( ) not very useful 5.6 ( ) of no use 9.0 ( ) don't know/never used them/or no answer 41.5  32. What type of individual job training is MOST applicable to your MOS? ( ) on-the-job training 46.7 ( ) correspondence courses 1.2 ( ) residence schools (such as attendance 10.5	30.	duty position?	ch Eim to your current
materials to you? (Answer only if you have taken one.)  ( ) extremely useful 11.5 ( ) of considerable use 15.8 ( ) of use 16.7 ( ) not very useful 5.6 ( ) of no use 9.0 ( ) don't know/never used them/or no answer 41.5  32. What type of individual job training is MOST applicable to your MOS3 ( ) on-the-job training 46.7 ( ) correspondence courses 1.2 ( ) residence schools (such as attendance 10.5     at Ft. Sill schools) ( ) TEC/videotape 1.9 ( ) equipment or training manuals 6.8 ( ) field training 9.0 ( ) don't know/or no answer 23.8  33. What procedure for unit job training do you prefer?  ( ) TEC/videotape 6.2 ( ) correspondence courses 6.6 ( ) on-the-job training 41.2 ( ) classroom instruction 7.1 ( ) equipment or training manuals 7.4 ( ) field training 10.5 ( ) don't know/or no answer 26.9  34. Do the available extension training materials (ETM) effectively supp the systems with which you work?  ( ) very often 2.5 ( ) often 11.8 ( ) sometimes 35.0 ( ) rarely 22.0 ( ) never 7.1		<ul><li>( ) of considerable use</li><li>( ) of use</li><li>( ) not very useful</li><li>( ) of no use</li></ul>	25.4 25.7 13.3 5.0
( ) of considerable use ( ) of use 16.7 ( ) not very useful 5.6 ( ) of no use 9.0 ( ) don't know/never used them/or no answer 41.5  32. What type of individual job training is MOST applicable to your MOS? ( ) on-the-job training 46.7 ( ) correspondence courses 1.2 ( ) residence schools (such as attendance 10.5 at Ft. Sill schools) ( ) TEC/videotape 1.9 ( ) equipment or training manuals 6.8 ( ) field training 9.0 ( ) don't know/or no answer 23.8  33. What procedure for unit job training do you prefer?  ( ) TEC/videotape 6.2 ( ) correspondence courses 6.6 ( ) on-the-job training 41.2 ( ) classroom instruction 7.1 ( ) equipment or training manuals 7.4 ( ) field training 10.5 ( ) don't know/or no answer 26.9  34. Do the available extension training materials (ETM) effectively supp the systems with which you work?  ( ) very often 2.5 ( ) often 11.8 ( ) sometimes 35.0 ( ) rarely 22.0 ( ) never 7.1	31.		
( ) on-the-job training 46.7 ( ) correspondence courses 1.2 ( ) residence schools (such as attendance 10.5     at Ft. Sill schools) ( ) TEC/videotape 1.9 ( ) equipment or training manuals 6.8 ( ) field training 9.0 ( ) don't know/or no answer 23.8  33. What procedure for unit job training do you prefer?  ( ) TEC/videotape 6.2 ( ) correspondence courses 6 ( ) on-the-job training 41.2 ( ) classroom instruction 7.1 ( ) equipment or training manuals 7.4 ( ) field training 10.5 ( ) don't know/or no answer 26.9  34. Do the available extension training materials (ETM) effectively supp the systems with which you work?  ( ) very often 2.5 ( ) often 11.8 ( ) sometimes 35.0 ( ) rarely 22.0 ( ) never 7.1		<ul><li>( ) of considerable use</li><li>( ) of use</li><li>( ) not very useful</li><li>( ) of no use</li></ul>	15.8 16.7 5.6 9.0
( ) correspondence courses     ( ) residence schools (such as attendance at Ft. Sill schools)     ( ) TEC/videotape	32.	What type of $\underline{\text{individual}}$ job training is $\underline{\text{MOST}}$	applicable to your MOS?
( ) TEC/videotape ( ) correspondence courses ( ) on-the-job training ( ) classroom instruction ( ) equipment or training manuals ( ) field training ( ) don't know/or no answer  34. Do the available extension training materials (ETM) effectively supp the systems with which you work?  ( ) very often ( ) often ( ) sometimes ( ) sometimes ( ) rarely ( ) never  2.5 ( ) never  3.5.0		<ul> <li>() correspondence courses</li> <li>() residence schools (such as attendance at Ft. Sill schools)</li> <li>() TEC/videotape</li> <li>() equipment or training manuals</li> <li>() field training</li> </ul>	1.2 10.5 1.9 6.8 9.0
() correspondence courses () on-the-job training () classroom instruction () equipment or training manuals () field training () don't know/or no answer  34. Do the available extension training materials (ETM) effectively supp the systems with which you work?  () very often () often () sometimes () sometimes () rarely () never  2.5 () never  2.5 () never  7.1	33.	What procedure for <u>unit</u> job training do you	prefer?
the systems with which you work?  ( ) very often		<ul> <li>() correspondence courses</li> <li>() on-the-job training</li> <li>() classroom instruction</li> <li>() equipment or training manuals</li> <li>() field training</li> </ul>	.6 41.2 7.1 7.4 10.5
( ) often 11.8 ( ) sometimes 35.0 ( ) rarely 22.0 ( ) never 7.1	34.		s (ETM) effectively support
( ) don't know/or no answer 21 7		<ul><li>( ) often</li><li>( ) sometimes</li><li>( ) rarely</li></ul>	11.8 35.0 22.0

35.	What type of training will help $\underline{\text{MOSI}}$	in preparing you for your SQT?
	( ) TEC/videotape	5.3
	( ) correspondence courses	.9
	( ) on-the-job training	35.6
	( ) FA schools	3.4
	( ) equipment or training manuals	12.1
	() field training	3.7
	( ) don't know/or no answer	39.0
36.	What type of training will help MOST	in preparing you for your ARTEP?
	( ) TEC/videotape	1.2
	( ) correspondence courses	1.5
	( ) on-the-job training	26.6
	( ) FA schools	1.2
	() equipment or training manuals	
	( ) field training	33.4
	( ) don't know/or no answer	30.7
37.	What type of training helps the LEA	ST in preparing you for your SQT?
	( ) TEC/videotape	8.0
	( ) correspondence courses	27.2
	() on-the-job training	1.2
	( ) FA schools	8.0
	( ) equipment and training manuals	3.1
	() field training	19.5
	( ) don't know/or no answer	32.8
38.	What type of training will help LEAS	$\underline{\underline{T}}$ in preparing you for your ARTEP?
	( ) TEC/videotape	16.4
	() correspondence courses	31.6
	() on-the-job training	.3
	() FA schools	13,3
	( ) equipment and training manuals	4.3
	( ) field training	5.0
	( ) don't know/or no answer	29.1
39.	Extension training materials (ETM) time to train for:	help "cut down" on the amount of
	Individual duty MOS	23.8
	Crew operations	11.5
	Additional duty	13.3
	SQT	19.8
	ARTEP	1.9
	Maintenance ONLY	5.3
	Promotion/Reassignment	5.0
	Field training	2.5
	Don't know/or no answer	17.0

40. What conditions interfere MOST with	availability of ETM?
Location	10.8
Duty time	28.8
Supervision	6.5
Interest	12.1
Security problems	.6
Scheduling	18.3
Distribution plan	5.3
Type of media	3.4
Don't know/or no answer	14.2
41. How can you <u>BEST</u> improve your <u>indiv</u> order of improtance:)	idual proficiency? (List three in
Individual study/manuals	33.7
Regular use of ETM lessons	7.4
Scheduled unit classes	9.9
Cross-training	20.1
Reassignment in unit	3.4
Resident TDY schooling	13.0
Field training	10.5
Don't know/or no answer	1.9
42. What kind of ETM will <u>BEST</u> increas order of importance:)	e job proficiency? (List three in
Text/job aids	18.9
Besseler Q/C	1.2
Training device/simulator	35.9
Audio tapes	4.3
Audio/video tapes	12.4
Field manuals/Soldier's manuals	12.4
Don't know/or no answer	14.8
43. How useful is ETM for your professi	onal advancement?
( ) extremely useful	13.6
() of considerable use	25.7
() of use	31.3
( ) not very useful	8.0
( ) of no use	5.3
( ) don't know/or no answer	16.1

ETM PRODUCT & USAGE ANALYSIS

What is your opinion as to the quality of these items provided to you and your unit?	ROL PROVIDED  COOD  SATISFACTORY	31 26 11 1	19 11 6 6	28 13 4 5	28 22 9 2	27 27 12 3	20 35 28 1	18 36 29 1	26 25 14 2
What is yas to the these ite	ьоок	13 17	52.	57.	62.	67.	72. 4 11	77.	15 19
As a student what media/modes do you feel are the most helpful to your learning?	EX_BEWEIX HELPFUL SOMEWHAT HELPFUL SOMEWHAT HELPFUL	46.	51. 34 19 28 11 9	56. 26 20 34 14 6	61. 16 17 36 19 11	66. 24 21 31 17 9	71. 3 10 26 32 30	76. 2 10 23 28 37	10 17 34 23 16
How often do you use these in your training or that of your subordinates?	AEKA OELEN OELEN INEBEGNENLI'A NEAEE	45. 24 23 40 11 2	50. 73 13 8 4 1	55.	60. 43 20 20 13 4	65. 50 20 17 11 2	70. 6 7 18 32 38	75. 6 7 16 30 42	80. 25 18 27 19 11
Are these materials or methods available to you for use?	DON, L KNOM NO LES	85 13 2	7 95 07	. 54 43 3	. 62 33 5	. 83 15 3	0 7 96	. 95 4 1	67 31 2
Ar or av		44.	49.	54.	59.	. 79	.69	74.	79.

\*Percentages rounded off to nearest whole number.

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 1 US ARMY INFANTRY SCHOOL ATTN: AISH-CD
 1 USA INFANTRY SCHOOL ATTN: AISH-UO1-LRU
 1 USA INFANTRY SCHOOL ATTN: ATSH-LV
 1 USA MP + CHEM SCHITNG CEN + FT. MCCLELLAN AITN: ATZN-PTS
 1 USA MP + CHEM SCHITTIG CEN + FT. MCCLELLAN DIR: COMBAT DEVELOPMENT
 1 USA MP + CHEM SCHITNG CEN + FT. MCCLELLAN DIR. TRAINING DEVELOPMENT
 1 USA MP + CHEM SCHIING CEN + FI. MCCLELLAN ATIN: ATZN-MP-ACE
 I USA INSTITUTE OF ADMINISTRATION ATTN: RESIDENT TRAINING MANAGEMENT
 1 USA FIELD ARTILLERY SCHOOL MORRIS SWEIT LIBRARY
 I USA INSTITUTE OF ADMINISTRATION ACADEMIC LIBRARY
 1 US4 WAR COLLEGE ATTN: LIBRARY
 1 USA FNGINEFR SCHOOL LIBRARY AND LEARNING RESOURCES CENTER
 1 USA ARMOR SCHOOL (USARMS)
                              ATTN: LIBRARY
 1 US COAST GUARD ACQUEMY LIBRARY
 I USA IRANSPORTATION SCHOOL TRANSPORTATION SCHOOL LIBRARY
 1 ORGANIZATIONAL EFFECTIVENESS CEN + SCH ATTN: LIBRARIAN
 1 US ARMY INTELLIGENCE CENTER + SCHOOL ATTA: ATSI-TO
 I US ARMY INTELLIGENCE CENTER + SCHOOL ATTN: AISI-RM-M
 1 US ARMY INTELLIGENCE CENTER + SCHOOL ATTN: ATSI-DT-SF-IM
 1 US MARINE CORPS EDUCATION CENTER
 I USA FIELD ARTILLERY SCHOOL DIRECTURATE OF COURSE DEV + TRAINING
 1 DEPARTMENT OF THE AIR FORCE AIR UNIVERSITY LIBRARY (ATC)
 1 USA CHAPLAIN CENTER + SCHOOL AITN: AISC-TD-OD
 1 USA CHAPLAIN CENTER + SCHOOL ATTN: ATSC-ID-ED
 1 USA CHAPLAIN CENTER + SCHOOL ATTN: ATSC-TD-SF
 1 USA LHAPLAIN CENIER + SCHOOL ATTN: A15C-DOS-LLC
 I HO THADOC TRAINING DEVELOPMENT INSTITUTE
 2 BRITISH EMBASSY ARITISH DEFENCE STAFF
 ? CANADIAN JOINT STAFF
   CDLS (W) LIBRARY
  1 FRENCH ARMY ATTACHE
 1 AUSTRIAN EMBASSY DEFENSE, MILITARY AND AIR ATTACHE
 3 CANADIAN DEFENCE LIAISON STAFF ATTN: COUNSELLOR. DEFENCE R AND D
 1 ROYAL NETHERLANDS EMBASSY MILITARY ATTACHE
 1 CANADIAN FORCES HASE CURNWALLIS AITN: PERSONNEL SELECTION
 2 CAMADIAN FORCES PERSONNEL APPL ASCH UNIT
 I ARMY PERSONNEL RESEARCH ESTABLISHMENT
 6 LIBRARY OF CONGRESS EXCHANGE AND GIFT DIV
 1 DEFENSE TECHTICAL INFORMATION CEN ATTN: DTIC-DDA-2
140 LIBRARY OF CONGRESS UNIT DOCUMENTS EXPEDITING PROJECT
 1 US GOVERNMENT PRINTING OFC LIBRARY, PUBLIC DOCUMENTS DEPARTMENT
 I US GOVERNMENT PRINTING OFC LIBRARY AND STATUTORY, LIB DIV (SLL)
 I THE ARMY LIBRARY ATTN: ARMY STUDIES SEC
 3 ROYAL ARMY EDUCATIONAL CORPS CENTRE ARMY SCHOOL OF TRAINING SUPPORT
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